

To our Valued Customers,

As part of our commitment to offering convenient and secure payment options, we are pleased to announce the addition of E-transfers to our range of accepted payment methods. In light of this update, we wish to remind you of all payment methods available, along with the necessary details for each method to ensure a smooth and efficient transaction process.

Cheque Requirements

Customer ID/Account Number.

Invoice numbers being paid.

Online Banking Requirements

Customer ID/Account Number (set up at the time of payee registration).

Invoice numbers cannot be included in payment. Please email accountsreceivable@norwelldairy.com with the list of invoices being paid.

E-Transfer Requirements

Customer ID/Accounts Number.

Invoice numbers being paid.

Visa & Mastercard Requirements

For credit card transactions, please call-in with your payment details. To ensure your privacy and security, we do not store your credit card information or process payments automatically.

Payments exceeding \$10,000 require authorization.

Not all transactions are eligible for credit card settlement, however, we strive to accommodate whenever possible.

Thank you for your continued business. Should you have any questions or need further assistance, do not hesitate to contact us at accountsreceivable@norwelldairy.com or via phone at 519-638-3535.